## Weekly Content Release of Singapore Drug Dictionary (SDD), a SNOMED CT SG Extension

Li Yihui Ivy, Senior Informatics Specialist Yoong Pei Yit, Lead Informatics Specialist Standards & Data Quality, IHiS

31 October 2019
SNOMED CT EXPO





- 1. Overview
- 2. Authoring & Publication Process
- 3. Authoring & Publication Challenges
- 4. Improvement Projects





#### An Overview of SDD – SNOMED CT

#### **SG Extension**

- A national standard to unambiguously identify, code & interpret medicines:
  - Adopted in all Singapore Public Healthcare
     Institutions (PHIs) for prescribing and dispensing
  - Replaced previous 'national' procurement codes (Group Procurement Office (GPO) codes)
- SDD data set is <u>released weekly</u> since Nov-2016
- Available through a web-based terminology browser,
   SDD Lite



#### Public Healthcare Institutions in Singapore

Hospitals	No.	Admissions	Beds
Acute Hospital	10	455,272	9,071
Psychiatric Hospital	1	9,215	1,950
Community Hospital	4	8,277	799

Table 1. No. of hospitals, total admissions and total no. of beds in 2018

Primary Care Facilities	No.	Attendances
Polyclinic	20	6,323,800

Table 2. No. of polyclinics and total attendances in 2018



#### Why is Weekly Content Release needed?

To provide timely access to SDD content to meet users' operational and clinical needs

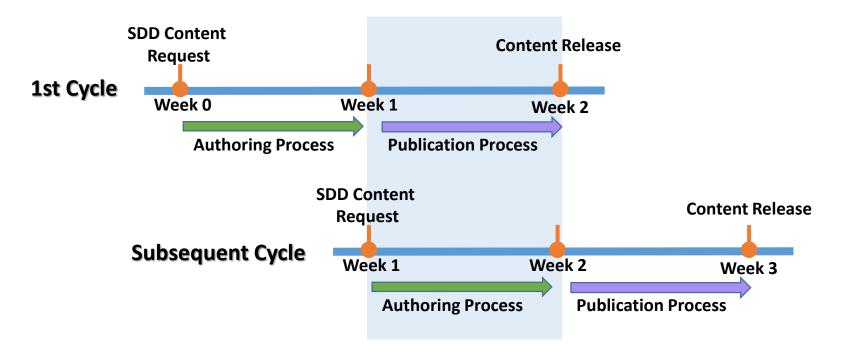
- Previous 'national' GPO codes turnaround time was 3 days (flat, non-relational serialized codes)
- Procurement of new drug occurs anytime in the week

# Authoring & Publication Process



#### Overlapping Cycles to Achieve Weekly

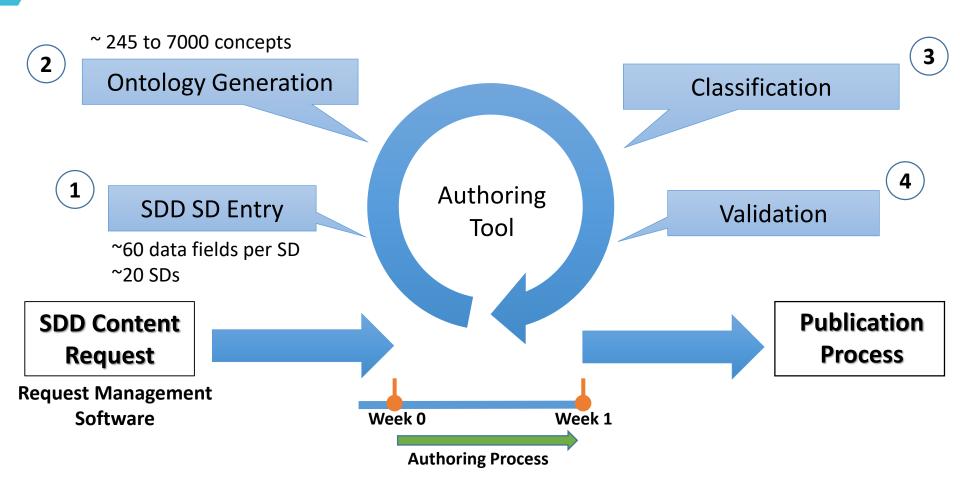
#### **Content Release**



 Authoring for subsequent cycle commences whilst publication is in progress



#### **Authoring Process**

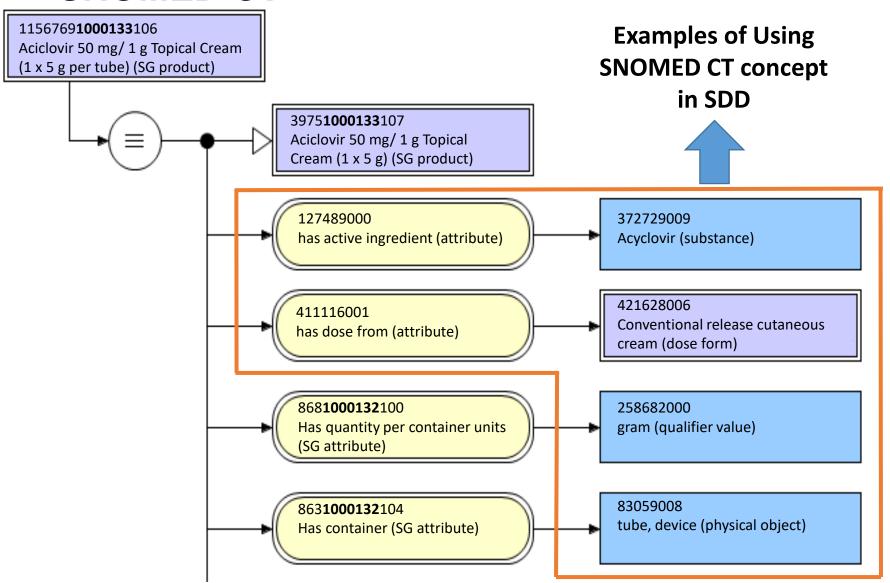


SD – Source Drug



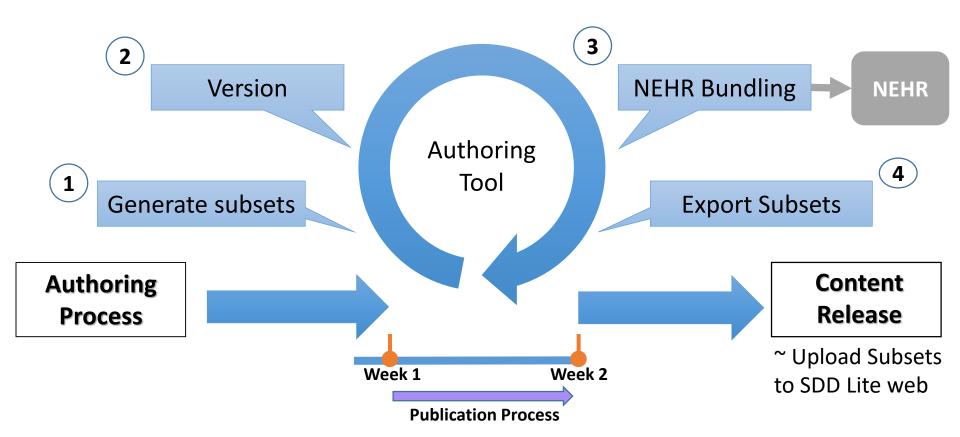
#### Approach to creating the SDD extension from

#### **SNOMED CT**

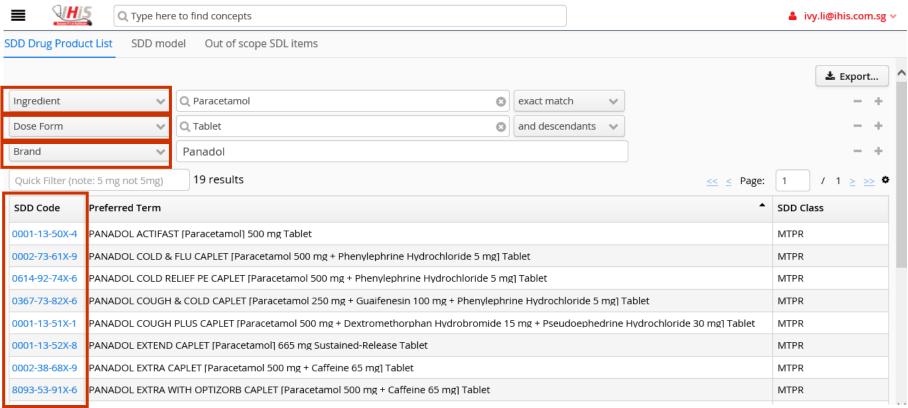




#### **Publication Process**



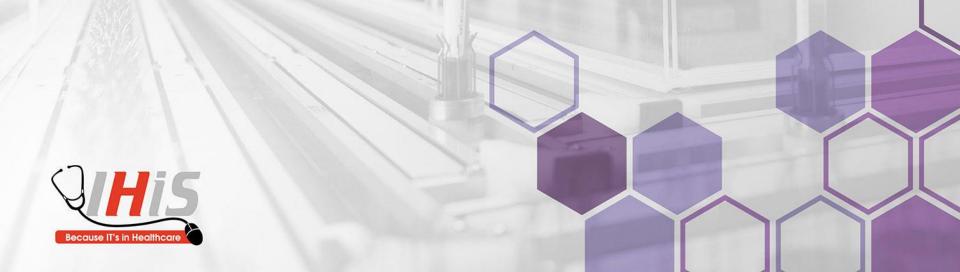
## Browsing and Searching SDD concepts in SDD Lite Web through attributes





PHIs use SDD 13D codes compressed from SDD 18D codes
 e.g. 113501000133104 — 1-to-1 → 0001-13-50X-4

# Authoring & Publication Challenges



#### **Challenge 1: Intricate Authoring Process**

- Increased adoption, Increases volume of demand
  - Grouping Terms
    - Group characteristics that are not clinically significant



- Exempted Drug Products
- Extemporaneous Preparations
- Availability of information to create new content
- Complex manual processes:
  - Multiple sequential tasks dependent on preceding steps
  - Manual tracking of code requests using spreadsheet

## C

#### **Challenge 2: Complexity of Model**

- 38 use case layers to support diverse use cases
  - Over 300,000 active concepts
  - Over 2 million descriptions
- Requires rigorous validation to ensure accuracy

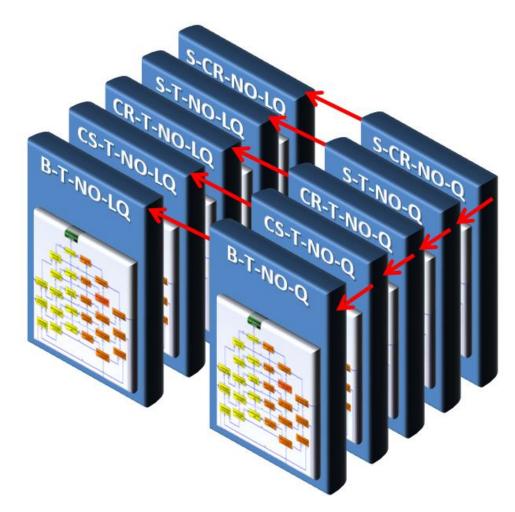
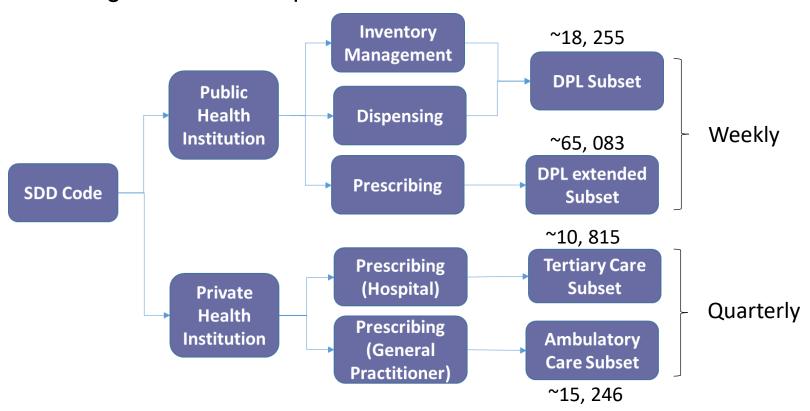


Illustration of Use Case Layers



#### **Challenge 3: Complex Filtering**

 Significant time and effort required for customised and manual filtering for diverse requirements

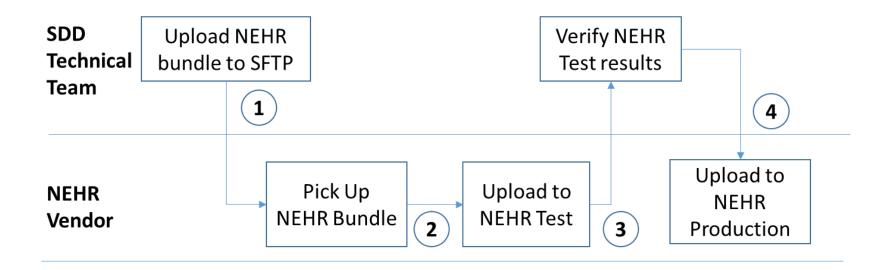


- DPL Drug Product List
- Figures as of Sep 2019



#### Challenge 4: Previous Dependency on External

#### **Work Processes**

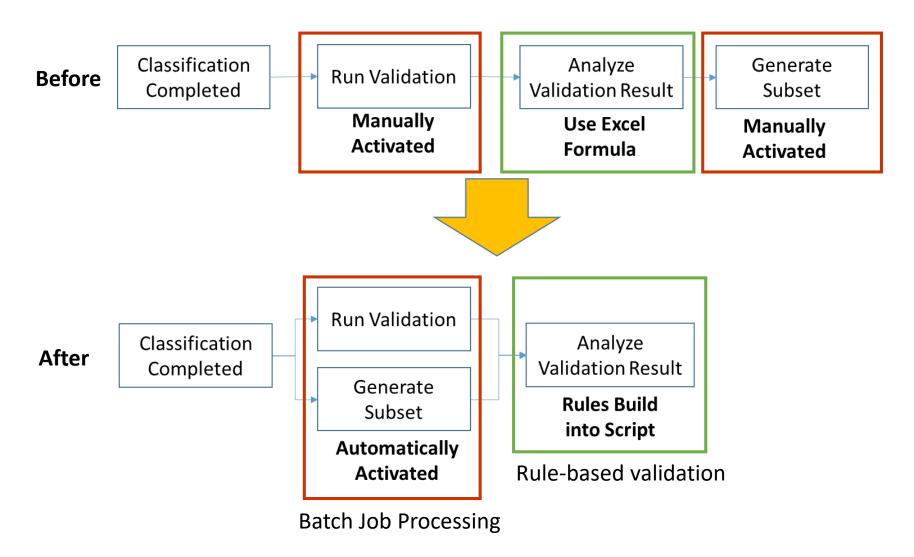


- 1) SDD to inform vendor via email
- (2) Vendor pick up NEHR bundle and upload to NEHR Test
- (3) Vendor to send test results to SDD via email
- SDD to verify the results and inform vendor via email



### Improvement 1: Automate processes to reduce

#### manual intervention





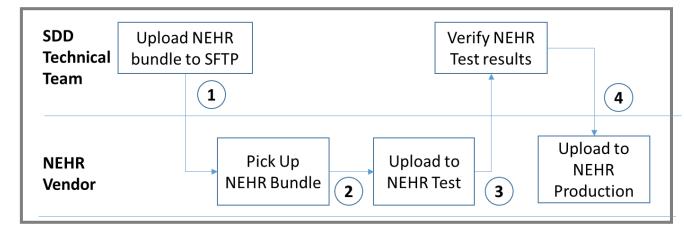
#### **Improvement 1: Benefits**

- Utilize non-productive time
  - Public holidays and weekends
- Reduce human error
  - Missed process/ intervention
- Increase accuracy
  - Rule-based validation

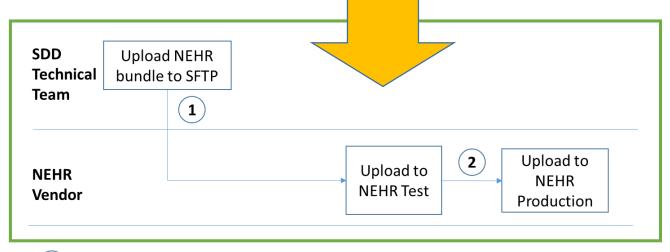
#### Improvement 2: Reduce Dependency On

#### **External Processes**

#### Before



#### **After**



- Scheduled batch job to pick up NEHR bundle and upload to NEHR Test
- 2 Automate scripts to verify test results



#### **Improvement 2: Benefits**

- Increase efficiency
  - Reduce dependency on external processes
  - Faster deployment to the NEHR production environment
  - Rule-based verification eliminated human checks



#### **Improvement 3: Enhance Request**

#### **Management Workflow**

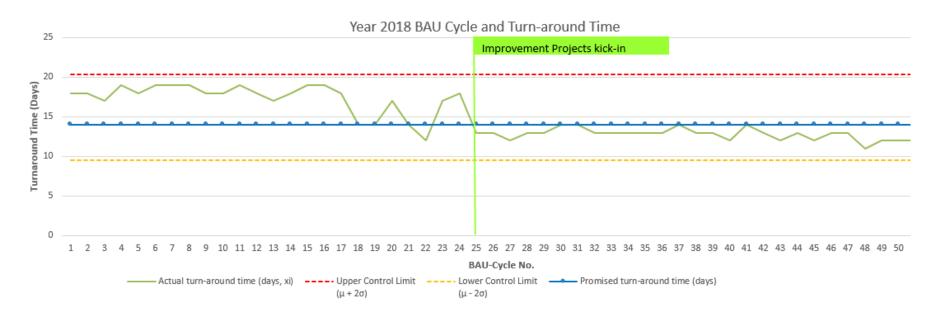
- Improvement method:
  - Adopt 'Request Management Software':
    - To track new requests for SDD content
    - To track requests for new amendments
    - As a centralised information repository



#### **Improvement 3: Benefits**

- Increase Efficiency
  - Systematic tracking of issues based on status
  - Allows prioritization of issues
- Facilitate communication
  - Allows collaborative commenting
  - Allows assignment of issues effectively
  - Allows sharing of supporting documents

## Final Outcomes: Meeting 7-day publication cycle and 14-day turnaround time



- Significant reduction of average turnaround time
  - From 17 days to 14 days



#### **Next Steps**

- Explore SDD Re-modelling
- Evaluate removal of Universal Restriction

#### In order to

- Reduce authoring complexity
- Further improve turnaround time
- Reduce maintenance effort

#### **End of Presentation**

——— Thank you ———





